

Rental or Demo bike damage agreement

Southwest Missouri and Northern Arkansas trails are unique and challenging. We have lots and lots of rocks and trees. Unfortunately people occasionally run into both. Below is a list of the more common damages and repair costs that we experience with our demo and rental bikes. The bike you rent or demo has been completely serviced prior to your riding it. It has been lubed, tuned and checked for any damage from the previous rider. When you bring it back, outside of some dirt and maybe some needed adjustment, it needs to be in the same good shape as when you picked it up. It's a pretty nice bike. We aim to keep it that way so it will still be pretty nice for the next rider.

We do not make anything on rental or demo bike repairs. We would rather you spend your money on something groovy in the shop instead of parts and labor. We really don't like our rental or demos to be damaged but from time to time it does happen. Below are some examples of what to expect should one of our bikes get damaged during your ride.

- **Scratches.** Bikes that are scratched up aren't worth as much. If scratches are serious enough to reduce the value of the bike we will charge for this (by the way, hauling the bike can also be a scratch mill). Serious damage in our experience range from \$25-\$100
- **Dirty Bike Charge.** (If the bike is covered in mud and needs more than a quick hose rinse) \$20
- **Bent Brake Rotor.** \$5-\$30(replacement)
- **Bent or Wobbly Wheel.** \$5-\$25 (Replacement up to \$500)
- **Broken/Bent Shift/Brake Levers.** \$5-\$25 (Replacement up to \$200)
- **Derailleur and/or Hanger.** \$5-\$25 (Replacement up to \$100)
- **Suspension scratch or damage.** This includes tube scratches or blown seals. \$175-\$500

The above prices are typical, basic and subject to change relative current prices. Not all damages can be foreseen, so not all are listed. All parts are based on shop prices and not retail prices. Labor is based on time, situation and customer cooperation.